

Our Services

The KWP senior homes provide long-term Residential Care Services including:

- **Supported Living:** For seniors who do not need nursing care, but who for various reasons (social isolation, for instance) do not want to or cannot continue living at home.
- Assisted Living: Provides services to seniors who need care and receive federal care allowance (level 1 through 7). KWP treatment professionals create a program tailored to each resident's individual needs.
- Long-Term Nursing Care: Provides care to seniors who need aroundthe-clock nursing care by qualified staff (care allowance level 3 or higher).

Residents of KWP senior homes receive:

- Personal, health and nursing care appropriate to the level of care needed by the client
- Apartment and full board (five meals a day, non-alcoholic drinks etc.)
- Apartment cleaning, and hygienic items
- Basic aid and support necessary to assist seniors with the activities of daily living
- Daily leisure time activities (dancing, theater, concerts, trips etc.)

Vienna's Senior Clubs

KWP also manages Vienna's nearly 160 municipal Senior Clubs. The Clubs are open daily and attract more active seniors.

The publicly funded Clubs offer elderly Viennese a senior friendly environment where they can socialize with each other. This special social program aims at preventing or delaying functional decline in older people by providing various kinds of health and wellbeing activities.



Our **Staff**

KWP employs more than 4,100 people from approximately 50 nations, representing a diversity of professions working in multiple areas. In addition, approximately 530 volunteers, and 100 apprentices are committed to providing high quality service and assistance to our residents.



"We are committed to working together to offer our residents a safe, and fulfilling life in our senior homes."

> Gabriele Graumann CFO

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Retirement Homes & Senior Clubs of the City of Vienna





Who we are

The Kuratorium Wiener Pensionisten-Wohnhäuser (KWP) is the largest provider for Long-Term Care and Assisted Living in Austria. Our 4,100 employees care for approximately 9,000 residents in 30 Senior Homes, and additionally for thousands of visitors to the Senior Clubs (Pensionistenklubs) of the City of Vienna.

The **KWP** in Detail

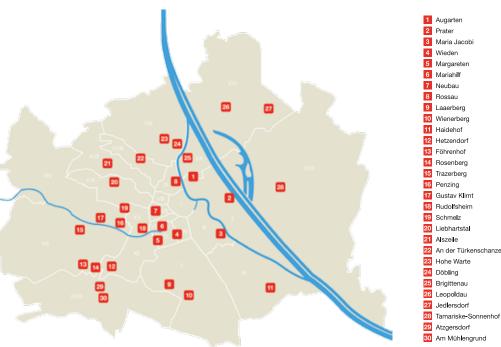
• 30 Senior Homes throughout Vienna.

Headquarters: Seegasse 9, 1090 Vienna, Austria

Residences offering specialized services:

- Two Remobilisation-Units: House Wieden and House Atzgersdorf
- A Long-Term Care Unit for seniors suffering from dementia: House Rosenberg
- Assisted Living for seniors with disabilities: *House Mariahilf* and *House Neubau*
- Senior Clubs (Pensionistenklubs) of the City of Vienna managed by KWP

Our Facilities



The **History** of the KWP

- **1960**: KWP was founded as a non-profit independent Fund through a resolution of the Vienna City Council
- **1963**: Opening of the first senior home *House Sonnenhof* in the 22nd district
- **1960-1995**: During these years one new senior home was opened about every year
- 2001: Integration of the municipal Senior Clubs into the KWP-Portfolio
- 2012-2016: Modernization and opening of six new facilities.
- 2015: KWP is further developing its services to assist seniors from diverse cultural backgrounds, and support domestic caretakers.
- 2017: Start of modernization House Penzing (14th district)



KWP – An integral part of the **Viennese Social System**

KWP is owned by the City of Vienna, and provides essential social services for elderly citizens. It is a recognized institution according to the guidelines of the Vienna Social Fund (Fonds Soziales Wien/FSW) in charge of supporting Viennese through city funding. The City seeks to assure that adequate levels of needed social services are made available to all residents, especially low-income residents to ensure their social well-being.

To this end, the City of Vienna also provides financial support to elderly citizens in need of care and nursing services offered by the KWP. Under this scheme, seniors who can't afford paying for those services make a contribution (max. 80 % of their pension income) towards the cost of their housing and care. The City of Vienna pays the balance. If a client receives a federal long-term care allowance (level 1 through 7), provided by Federal pension insurance authorities, this is also taken into account.

Fresh and Tasty



The KWP runs one of Vienna's largest kitchen for scratch cooking. Each day, 36.000 servings are freshly prepared in our 30 kitchens, preferably by using regional, seasonal and organic products. More than 70 % of all ingredients used come from Austria. 33 % derive from organic farming. In 2014 our kitchens have been certified with the Austrian Eco label.

Admission **Requirements**

Admission to public senior homes in Vienna is possible if a person meets the following criteria:

- Main Residence in Vienna
- Austrian or EU Citizenship
 (under certain circumstances also long-term residents)
- In Need of Care and Assistance



"Care and nursing in Vienna must be accessible, and affordable for all."

Sandra Frauenberger Executive City Councillor for Social Affairs, Public Health and Women's Issues KWP-President

www.haeuser-zum-leben.com